

Nixxis Contact Suite 2.1.12

Generated on 27/01/2016 14:59:35

Bug corrections

1127	Standard IVR gives issue playing menu when skill is chosen
1132	In Supervision, teams membership is not visible on the agent window
1255	The administration tool does not prevent the user to ask a unique constraint on a varchar(max) field when the field is added manually (not from a file import)
1421	"Closing the script sets the agent ready" is not handled properly (the control should have three states)
1535	Admin add data dialog asks for specific activity even when campaign is in simple mode
1546	The media server used during on demand recording is not always the one hosting the call
1550	Server does not react correctly when customer account (domain) includes special characters or starts with a number
1576	MaxDialAttempts setting is not always taken into account when a call is handled by agent
1577	Line counters can be incorrect (due to Dispatcher's ExecuteItem taking more than 100ms)
1606	Attachments have no default value on "Inline" property, causing exception
1616	The script url does not have replaceable parts based on agent url
1620	Encryption of user password can lead to exceptions in administration client module
1622	Key "useConnectionPool" in Http.config's dialer section is not taken into account
1623	Key "clientVirtualization" in Http.config's admin section is not globally taken into account
1627	Incorrect default values for 'endRetrieveFrequency' and 'endDetectionTreshold' in dialer settings (10 and 100, modified to 60000 and -1)
1629	Enqueued callbacks are generating too much database actions
1631	Maintenance plan does not handle exceptions when reorganizing indexes and updating statistics
1635	Consultation using another agent's extension does not trigger any popup on consulted agent
1641	The delay specified by key "dialingDelay" in Http.config's dialer section slows down the dialer even when it is not needed
1646	RecordingId is always filled in statistics even when no recording has been requested
1658	If "Base URI" is not filled in admin's resource definition, sound files synchronization is failing
1660	In the administration interface, when no agent situation executes IVR, configurations are linked for activities of the same campaign
1677	Depending on regional settings the datepicker in reporting client can show incorrect values and generate unhandled exceptions
1686	Maintenance procedure is not executed since admin DB polling has been removed
1688	MaxDialAttempts is not always correctly handled
1690	MaxDialAttempts does not appear correctly in admin (the number is only visible when using the numeric updown control)
1695	ACD incorrectly refuses agent locking under some conditions (preventing progressive and preview dialing to be done)