

## Nixxis Contact Suite 2.2.1

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## **Bug corrections**

214	Admin actions not stored in statistical database anymore (LogEvent)
218	In the admin, activity cannot be selected anymore: clicking an activity shows its associated campaign
930	In the admin, sometimes, the parameters tab of campaigns/activities is not displayed
1214	In the campaign's structure adminstration, an exception is thrown when using "char" type
1389	Qualification reports exlude a qualification if it is not considered a leaf
1587	Removal of a field definition referenced by activity filter causes exception
1662	Overflow based on EWT is incorrectly triggered under some conditions
1706	"AvgServiceTime" used by ACD EWT computation always uses a minimum of one sample, leading to outdated EWT
1709	Exception while creating table "DynamicParameterLinks" in admin database
1711	Immediate overflow in queue does not generate stat events on queue
1714	IVR-related reporting does not include outbound IVR's data
1718	Reports versions are not synced with product version
1721	Admin incorrectly displays queue "<++++++++>" in standard IVR wizard
1723	Standard preprocessor wizard window size is too small, causing useless scrolling
1726	Automatic recording default value (force no recording) is incorrect
1728	When supervisor requests agent listening, an exception occurs at every online transition of the monitored agent if the supervisor's phone is unreachable
1730	Updating a qualification in recording tool fails when non standard campaign database and system table are used
1732	Client generates exception when launching reports using HTTPS
1736	AMD is causing outbound preprocessor to fail (because required parameters, like IVR settings and contactid are not transmitted)
1740	ContextData main connection string does not support placeholders
1747	Transition from Reporting to Supervision is causing the client to generate an exception
1749	In admin data management, the dialog indicates "No filter was set: all records will be affected!" when advanced filter is used
1753	Qualifications related reports include an empty trailing page
1756	"BC Qualification detail report" does not display all qualifications even when requesting it explicitly
1763	SSH file synchronization is failing in some environments (related to quotes used in "stat" command)
1765	MohReload script is missing from the distribution package
1767	Modifying a resource URI generates an incorrect value for SSH settings
1775	Upgrade from 2.1 to 2.2 does not take care of Quotas objects creation
1777	Incorrectly configured custom datasource on campaign can cause dialer global failure



- 1783 Exception message in admin when two campaigns uses the same database
- 1785 Reporting engine does not receive admin modifications notifications since AdminAccess polling has been stopped (small impact on stats)
- 1787 Incorrect line endings and minor errors in media server extensions