

Nixxis Contact Suite 2.2.2

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Bug corrections

1789	When multiple related prompts are used for activity wait music, the last one is always skipped from the randomization
1791	Incorrect trace "No Salesforce campaign id specified!" in salesforce module
1794	Rights are incorrectly applied on prompts
1796	In admin xml document , numbering rules defines the element description two times
1798	BOM in extensions could generate warning messages in media server
1800	In administration, new callback rules cannot be committed
1801	Rights does not take care of teams membership when applied to reporting and recording tool (this consequently prevents agent selection)
1803	"Not allowed means denied" is incorrectly handled when evaluating supervisor rights
1805	"Select all" and "Select none" contextual menus in reporting filters are very slow to be applied
1807	Incorrect visibility (in rights terms) of ResourcesCarriers
1812	Rights incorrectly applied on NumberingPlanEntries
1814	Supervision transports some datetimes using a culture dependant string encoding (causing issues related to regional settings)
1815	In supervision, the max waiting time on activities is not updated in real time (and not formatted as duration)
1816	Exception related to admin data preloading can be thrown during server startup
1818	SLA computation can give incorrect results when base counters are high
1820	User cannot login (timeout) as administrator due to others users admin actions
1827	Recording tool cannot be launched when an inconsistency is present in admin database (activities without campaign)
1829	Incorrect include in medai server extension (hold)
1831	The same SIP header can be added more than one time, causing its value to be a comma separated list of values
1833	Various issues when resource's base uri does not start with "sip:" or "sips:"
1836	Reports are failing due to incorrect version strings
1838	"BC outbound contact distribution report" displays "Unknown 2" in graph
1840	"Agent state by date report" displays "AgentState10" (instead of "Waiting")
1842	"Agent state distribution report" does not compute waiting times correctly
1844	"BC inbound distribution SLA report" generates error
1846	Topics related reports return incorrect or empty results
1859	In supervision dashboards, a "Text" widget using carriage returns in title cannot be stored correctly (preventing the whole dashboard to be corrupted)
1863	In supervision dashboards, the object selection dialog does not sort objects according to their description