

Nixxis Contact Suite 2.2.5

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Bug corrections

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| 561 | Contact history button and qualification button are not immediately enabled on an outbound call until something change (or the toolbar is clicked) |
| 1049 | Agent's interface cannot be closed when a contact is opened while the agent's session is stolen |
| 1266 | In the administration, activities cannot be sorted by status ("Paused" or "Running") |
| 1274 | The BlackList is not correctly handled when a record is dialed from a search mode activity |
| 1958 | Default administrator account (100) is able to delete default objects |
| 1978 | In the supervision, be able to sort the column "TeamID" |
| 2013 | Incorrect rights verification when evaluating supervisor power flag |
| 2023 | Rounding issue with the column "Wrapup" in the report "Manual call by agent detail" |
| 2074 | In admin's data management, when a choice is made in operand list, it is replaced by "True" |
| 2076 | _AppointmentAreald doesn't appear on the list returns by the Synergy connector |
| 2089 | Stats are not reflecting destinations modified by numbering rules |
| 2090 | Supervision does not always show calls in wrapup, depending on timing |
| 2093 | Supervision generates sometimes exception while changing the active view |
| 2095 | Supervisor listening to an agent is not always resumed when the selected agent is going online |
| 2096 | Recording initiated by supervisor is not always started when the selected agent is going online |
| 2103 | ContextData does always not trace exceptions |
| 2113 | Agent is not able to listen to his last conversation anymore (using * as destination) |
| 2115 | Agent popup generates somtimes an unhandled COM exception |
| 2117 | Agent is not able to listen to his last conversation if sip.config defines "recordingFolderName" |
| 2119 | Dispatcher incorrectly format its output when using fmt=text |
| 2121 | Enqueued callback distribution can fail depending on timing (with trace "Ignoring dial activation due to unavailability of record with internal__id__ xxxx!") |
| 2123 | Issue to regisiter a phone when "to" sip header contains a diaplay string |
| 2128 | Music on hold does not react correctly with localized related prompts |
| 2129 | Remote reporting module is not notified of admin changes |
| 2130 | Default value of the overflow "number of agents ready smaller than ..." is not handled properly |
| 2132 | Client does not always release web browser memory when a script is closed |
| 2135 | Reporting module is not notified of admin changes when a remoting exception occurs |
| 2138 | Useless exception in TcpClientGroup |
| 2141 | In admin, manually editing destination field for inbound activity in the General tab for a duplicated campaign is impossible |
| 2142 | In administration, if editing an inbound destination would cause creation of duplicate, no warning is submitted |

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| 2153 | System does not always identify correctly the outbound activity to use for calling back on inbound calls |
| 2158 | Poor admin tool performances related to checked lists |
| 2162 | When using the manager to control recording, the post-recording script is called without parameter |
| 2164 | A carriage return in dashboard description prevents its supervision context to load |
| 2166 | Admin tool generates an overflow exception when big duration values are used |
| 2168 | Minor incorrect behaviors in administration modules |
| 2170 | Administration tool: related lists are not always updated |
| 2172 | NumericUpDown not respecting min and max values on Client interface |
| 2177 | Admin: modifying created numbering plan entry from an inbound activity changes carrier to default. |
| 2182 | Admin: Incorrect name and content for "Rights" column in "Users". |
| 2188 | In admin rights affectation, checkboxes are not always react as expected and need sometimes multiple clicks |