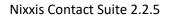


Nixxis Contact Suite 2.2.5

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Bug corrections

561 Contact history button and qualification button are not immediatelly enabled on an outbound call until something change (or the toolbar is clicked) 1049 Agent's interface cannot be closed when a contact is opened while the agent's session is stolen 1266 In the administration, activities cannot be sorted by status ("Paused" or "Running") 1274 The BlackList is not correctly handled when a record is dialed from a search mode activity 1958 Default administrator account (100) is able to delete default objects 1978 In the supervision, be able to sort the column "TeamID" 2013 Incorrect rights verification when evaluating supervisor power flag 2023 Rounding issue with the column "Wrapup" in the report "Manual call by agent detail" 2074 In admin's data management, when a choice is made in operand list, it is replaced by "True" 2076 AppointmentAreald doesn't appear on the list returns by the Synergy connector 2089 Stats are not reflecting destinations modified by numbering rules 2090 Supervision does not always show calls in wrapup, depending on timing 2093 Supervision generates sometimes exception while changing the active view 2095 Supervisor listening to an agent is not always resumed when the selected agent is going online 2096 Recording initiated by supervisor is not always started when the selected agent is going online 2103 ContextData does always not trace exceptions 2113 Agent is not able to listen to his last conversation anymore (using * as destination) 2115 Agent popup generates somtimes an unhandled COM exception 2117 Agent is not able to listen to his last conversation if sip.config defines "recordingFolderName" 2119 Dispatcher incorrectly format its output when using fmt=text 2121 Enqueued callback distribution can fail depending on timing (with trace "Ignoring dial activation due to unavailability of record with internal__id__ xxxx!") 2123 Issue to regsiter a phone when "to" sip header contains a diaplay string 2128 Music on hold does not react correctly with localized related prompts 2129 Remote reporting module is not notified of admin changes 2130 Default value of the overflow "number of agents ready smaller than ... " is not handled properly 2132 Client does not always release web browser memory when a script is closed 2135 Reporting module is not notified of admin changes when a remoting exception occurs 2138 Useless exception in TcpClientGroup 2141 In admin, manually editing destination field for inbound activity in the General tab for a duplicated campaign is impossible 2142 In administration, if editing an inbound destination would cause creation of duplicate, no warning is submited





- 2153 System does not always identify correctly the outbound activity to use for calling back on inbound calls
- 2158 Poor admin tool performances related to checked lists
- 2162 When using the manager to control recording, the post-recording script is called without parameter
- 2164 A carriage return in dahboard description prevents its supervision context to load
- 2166 Admin tool generates an overflow exception when big duration values are used
- 2168 Minor incorrect behaviors in administration modules
- 2170 Administration tool: related lists are not always updated
- 2172 NumericUpDown not respecting min and max values on Client intrface
- 2177 Admin: modifying created numbering plan entry from an inbound activity changes carrier to default.
- 2182 Admin: Incorrect name and content for "Rights" column in "Users".
- 2188 In admin rights affectation, checkboxes are not always react as expected and need sometimes multiple clicks