

Nixxis Contact Suite 2.3.10

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## Bug corrections

161	Qualification button is enabled during and after a manual call
969	Issue when switching between sup and agent
1822	Report "appointment by date" is not working
1823	Report "appointment by member" is not working
2175	Admin: client crashes on commit initiated by a removed user
2180	Admin: revoking delete and modify rights from list of objects is not working
2234	Admin: security context descriptions are not updated on related lists
2448	Supervision: "Extension" column contains incorrect value for users logged in without extension.
2465	Use of single quote in blacklist reference prevents blacklist database creation
2480	Incorrect service url causes the client to crash
2623	Deleting the last global sound file can cause a client crash
2652	Rights management - admin crashes when recording tool rights are selected
2664	Admin: issues when a description is bigger than 250 characters
2666	Admin: cannot override default settings on the planning set on the outbound activity
2667	Recording tool: the extension is not taken into consideration when the query is composed of several criteria
2669	Supervision: pause/unpause outbound activities actions have no effect
2671	Reporting: removed objects are included in the "Listing" standard reports
2672	Admin: a language cannot be added anymore after its deletion
2673	Admin: "Reaffect callbacks targets" action is not reffecting to selected target
2679	Admin: duplicating a carrier ignores "minimum duration between calls" value
2682	Admin: duplicating amd settings does not copy "Greeting length" value
2686	Some applications can still be started even without the appropriate rights
2687	Reporting: some non ASCII characters are incorrectly stored in the file generated by standard exports
2704	In search mode : dialer doesn't take into account the resource associated to the location
2705	In preview mode, blacklist set through qualification is not taken into account
2715	Reports: Sub reports could not be shown error and missing infos.
2721	Playing prompts crashes client when connecting from https.
2728	Admin: some non-ASCII characters are incorrectly stored when exporting campaign data
2733	Data export not available on deleted objects
2737	Admin: "Reaffect callbacks targets" action does not allow record selection when no user table (Data) has been defined
2738	Admin: "Reaffect callbacks targets" action displays a dropdown list showing a dummy entry <++++...+++>

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2746	Commit changes in admin is longer than expected when a lot of changes have been done
2769	Reporting: "Manual calls" description is not shown in "Agent state details report"
2770	Recording tool always shows inactive objects whatever the settings
2771	A deleted related prompt can still be selected and broadcasted by the system
2802	Admin: rights evaluation issue preventing admin operations to an authorized user
2829	Under precise timing conditions, the agent's phone can stay connected without any party if the customer hangs up while ACD distribution is made
2834	SearchRecordings stored procedure uses deprecated AgentStat table content
2836	Conversations counter (WMI) is sometimes giving incorrect result
2838	Impossible to increase number of stars on recording score screen
2857	In the configuration of an email activity in the Admin module, it is not possible to specify "BCC" address
2858	The Priority of records is abnormally increased in certain situations

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