

## Nixxis Contact Suite 2.4.2

Generated on 7/22/2019 10:44:47

### Bug corrections

3089	Administration: force callback dropdown does not display its content when using specific sequence of actions
3103	Affectation to an activity is not taken into consideration during the DB management in the Administration module while importing a file after the creation of the DB
3123	CPU and memory usage (in client) are not freed after an agent popup when using tabbed browser
3126	In administration module, script parameter is restricted to 200 characters
3127	Administration: on activity settings, adding an empty entry in multi tab script causes an application crash
3131	Automatic correction of creator or modificador attributes of administration document uses invalid empty string value
3146	Selected supervision group is not saved when creating and saving a workspace
3151	Dialing rate is too slow in large contact centers (a few hundred of agents) when connection probability is extremely low
3153	Lines restrictions are not always respected under system high load
3157	Incorrectly defined phone in admin can prevent dialing on other destinations
3163	ACD related performance counters are not updated
3167	Address Book assistant has incorrect title
3168	Font colour of incoming mails is too dark in ThemeDark palette
3169	Selected keypad digits for Preprocessor configuration remain grey instead of green
3180	AgentActions and AgentStates durations can slightly differ even when their start and stop time are equals

### Features

372	Reload button in administration tool Reload button in the administration allows to retrieve the changes made by others (and loose local changes).
3106	First and last name of agents are pre-selected when opening the Supervision module First and last name of agents are pre-selected when opening the Supervision module without having to open the list of parameters to do it manually.
3108	The list of parameters in the scoring engine can be extended to 100 elements The list of parameters in the scoring engine is extended to 100 instead of 20.
3120	The agent search mode dialog displays entries grouped by campaign Search mode agent dialog uses a tree representation to improve readability.
3141	Reload button in recording tool The reload button in recording tool allows reloading changes made in administration object since the tool has been started.
3149	Recording tool allows listening through user's phone Listening through computer speaker can even be disabled when the recording tool is configured without any file

transfer solution.

3155 Supervision: a context defined as default (in a user context) is loaded automatically at application startup  
The context management dialog allows the current user to select the appropriate context to load automatically.

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