

Nixxis Contact Suite 2.4.7

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Bug corrections

3459	Conference is not working when SIP transport is TCP
3463	When inserting a new numbering plan with regular expressions having comma, Nixxis crashes.
3469	Under some particular timing, agent is not correctly associated to registered phone when it is not defined with URI in canonical form (for example when 5060 is included)
3478	The delay on 'Retry not before' option on a qualification is not taken into account
3480	Supervision: The column 'State start time' on agents view continues to increment although connection with server is broken
3482	"quiet" confbridge option is no longer available on NMS based on asterisk 11
3493	CLI not present on a consult call
3494	Non-latin characters are incorrectly transmitted when used as part of a script URL
3500	The settings window for the automatic dial remain displayed when changing dialing mode from preview to other modes

Features

3455 Queue position updates can be made through HTTP
 Only available when HTTP is allowed (x-cr-iex = "http") using queue-v3 extension (default for newly created activities).

3461 A recorded conversation ending can trigger (through SSH) a command on the related NMS

The command can be specified in sip.config using:

```
postRecordedConversationCommand="Command {0} {1} {2} {3}"
```

with:

- {0} the recording id
- {1} the contact id
- {2} the activity id
- {3} the domain id
- {4} the channel id

The command is executed only if the conversation was recorded and if SSH settings are defined on the NMS (in the admin and eventually in Http.config admin section)

3467 When recording mode is "single file", a setting allows controlling whether a redial generates a recording appended to the existing one or creates a new file

RecordingMode in Http.config's admin section is now based on following values:

- Standard = 0,
- ManagerOnCustomerConnected = 1,
- UnmixedChannels = 2,
- SingleFile = 4,

ManagerOnAgentConnected = 8,

RedialGeneratesNewFile = 16

The new value (16) force using a new recording file when a redial occurs while using SingleFile (4).

3475 An outbound activity can use multiple originators, selected in round robin

The originator specified on an outbound activity accepts multiple values semicolon (;) separated. In that situation, the dialer uses those values sequentially (round robin). When the contact is successfully handled by an agent, the round robin stops and the last originator is used for subsequent calls.

3484 WebView2 1.0.705.50 support

Update WebView2 version.

Edge runtime version should be at least 86.0.616.0 (Edge beta, dev or canary required)

3486 Power flag is needed to be able to list all recording files in the quality monitoring tool

A user without the power flag active lists only its own recording files.

3488 Table "LogEvents" in statistical database specifies the user when appropriate

This makes easier filtering on a particular user.

3489 Table "RecordingEvents" in statistical database trace activity of users in quality monitoring tool

This provides basic data to know which user listened to recorded conversations.

3501 Encoding used by server to handle CSV file is controlled by configuration file

Admin section in Http.config supports the "preferredEncoding" key allowing to specify the encoding used when handling CSV files. The value is a string corresponding to the name of the requested encoding (see [Encoding Class \(System.Text\) | Microsoft Docs](#))
